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MINTZ, LEVIN, COHN, FERRIS, GLOVSKY AND POPEO, P.C. ONE FINANCIAL CENTER			EXAMINER		
			MEINECKE DIAZ, SUSANNA M		
BOSTON, MA	. 02111		ART UNIT	PAPER NUMBER	
			3623		
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Please find below and/or attached an Office communication concerning this application or proceeding.



		Application I	lo.	Applicant(s)	1		
		09/493,783		SCHLICK ET AL.	11 -		
Office Action Summary		Examiner		Art Unit	\mathcal{A}		
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The MAIL	ING DATE of this commun				s-V/		
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1)⊠ Respons	ive to communication(s) fil	ed on <u>01 November 200</u>	<u>2 and 14 May 200</u>	<u>3</u> .			
2a)☐ This actio	on is FINAL .	2b)⊠ This action is no	n-final.				
	s application is in conditior accordance with the pract ms				nerits is		
-	1-36,40,41,43-49,52-90,94	I.95.97-103 and 106-111	is/are pending in	the application.			
	above claim(s) is/a						
<u> </u>	is/are allowed.				:		
	 1-36,40,41,43-49,52-90,94,	.95.97-103 and 106-111	is/are reiected.				
	is/are objected to.		•				
	are subject to restric	tion and/or election requ	irement.				
Application Papers							
9)⊠ The specifi	cation is objected to by the	e Examiner.			:		
10)∐ The drawin	g(s) filed on is/are:	a) accepted or b) obj	ected to by the Exa	iminer.	1		
Applicant	may not request that any obj	ection to the drawing(s) be	held in abeyance. S	See 37 CFR 1.85(a).	·		
11)☐ The propos	sed drawing correction filed	d on is: a)□ appr	oved b)∏ disappr	oved by the Examiner.			
If approve	ed, corrected drawings are red	quired in reply to this Office	action.				
12) The oath o	r declaration is objected to	by the Examiner.					
Priority under 35 U	.S.C. §§ 119 and 120						
13) Acknowled	dgment is made of a claim	for foreign priority under	35 U.S.C. § 119(a	a)-(d) or (f).			
a)□ All b)□] Some * c)☐ None of:				:		
1.☐ Cer	tified copies of the priority	documents have been re	ceived.				
2.☐ Cer	tified copies of the priority	documents have been re	ceived in Applicat	ion No			
 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 							
14)⊠ Acknowledg	ment is made of a claim for	or domestic priority unde	· 35 U.S.C. § 119(e) (to a provisional ap	plication).		
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Notice of Reference Notice of Draftsper Information Disclose	res Cited (PTO-892) rson's Patent Drawing Review (P sure Statement(s) (PTO-1449) Pa		Notice of Informal	y (PTO-413) Paper No(s). ₋ Patent Application (PTO-15			
J.S. Patent and Trademark Office PTO-326 (Rev. 04-01)		Office Action Summary		Part of Paper No. 23			

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DETAILED ACTION

1. This Non-Final Office action is responsive to Applicant's amendment filed November 1, 2002 and the response filed on May 14, 2003 in response to the Requirement for Information Under 37 C.F.R. § 1.105.

Claims 37-39, 42, 50, 51, 91-93, 96, 104, and 105 have been cancelled.

Claims 1-4, 17-20, 30-34, 40, 46-48, 54, 58, 71-74, 84-88, 94, 100-102, and 108 have been amended.

Claims 1-36, 40, 41, 43-49, 52-90, 94, 95, 97-103, and 106-111 are presented for examination.

2. The Applicant has sufficiently responded to the Requirement for Information Under 37 C.F.R. § 1.105.

The previously pending objection to the abstract is withdrawn in response to Applicant's amendment of the abstract.

The previously pending rejections under 35 U.S.C. § 112, 1st and 2nd paragraphs are withdrawn in response to Applicant's amendments and arguments. However, new rejections are found below.

The previously pending rejection under 35 U.S.C. § 101 is withdrawn in response to Applicant's amendments and arguments.

The previously pending art rejections are withdrawn. A new art rejection is applied below.

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Response to Arguments

3. Applicant's arguments with respect to claims 1-36, 40, 41, 43-49, 52-90, 94, 95, 97-103, and 106-111 have been considered but are moot in view of the new ground(s) of rejection.

Specification

4. The specification is objected to as failing to provide proper antecedent basis for the claimed subject matter. See 37 CFR 1.75(d)(1) and MPEP § 608.01(o). Correction of the following is required: Claims 1-3 (both as originally filed and currently amended) recite the step of "storing said data in an indexed and normalized form in a knowledge base adapted for structured query and retrieval"; however, description of this limitation is lacking in the specification.

Claim Objections

5. Claims 35, 41, and 46 are objected to because of the following informalities:

Claim 35, line 2, delete " 'the ", insert --the--

Claim 41, line 2, delete " 'the ", insert --the--

Claim 46, last line: delete "[FIG. 37 and pages 35-36]"

Appropriate correction is required.

Claim Rejections - 35 USC § 112

6. The following is a quotation of the first paragraph of 35 U.S.C. 112:

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The specification shall contain a written description of the invention, and of the manner and process of making and using it, in such full, clear, concise, and exact terms as to enable any person skilled in the art to which it pertains, or with which it is most nearly connected, to make and use the same and shall set forth the best mode contemplated by the inventor of carrying out his invention.

7. Claims 1-3 are rejected under 35 U.S.C. 112, first paragraph, as failing to comply with the written description requirement. The claim(s) contains subject matter which was not described in the specification in such a way as to reasonably convey to one skilled in the relevant art that the inventor(s), at the time the application was filed, had possession of the claimed invention.

Independent claims 1-3 have recently been amended to recite the limitation, "said knowledge base enabling selection of an *in process analysis for modification* by a user." However, there is no disclosure of this limitation in the specification, as originally filed. Therefore, said limitation constitutes new matter. It is respectfully requested that Examiner either point out where said limitation is disclosed in the specification, as originally filed, or delete said limitation from the claims.

Claim Rejections - 35 USC § 103

- 8. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 9. Claims 1-36, 40, 41, 43-49, 52-90, 94, 95, 97-103, and 106-111 are rejected under 35 U.S.C. 103(a) as being unpatentable over Decision Focus® Software, as disclosed in the following references submitted by Applicant:

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"Decision Focus® Software User's Guide (Version 1.0)," copyright 1995;

"Decision Focus® Software Network Version 1.0 User's Guide," copyright 1995;

Print-outs of On-Screen Worksheets from Decision Focus® Software; and

Screenshots (Figs. 1-24) from Decision Focus® Software (Version 1.0)

in view of Lee ("Justifying Database Normalization: A Cost/Benefit Model").

Decision Focus® Software discloses a process for eliciting, processing, storing, and displaying information concerning a complex business situation, the process comprising:

- [Claim 4] employing **at least one** of (i.e., anywhere from one to four of processes 'a' through 'd' need be employed):
- a) a situation appraisal process to elicit, store, retrieve and present situation data, the situation data including (i) concerns about the situation and respective attributes of the concerns, the attributes of each concern including a relative priority and a process to be used for further analysis, and (ii) actions to be taken to address the concerns ("Decision Focus® Software User's Guide (Version 1.0)": Pages 11-15);
- b) a problem analysis process to elicit, store, retrieve and present problem data including an object of a problem in the situation and attributes of the object, the attributes including a deviation, possible causes, actions to be taken to confirm a true case, a confirmed true cause, and actions to be taken to address the confirmed true cause ("Decision Focus® Software User's Guide (Version 1.0)": Pages 17-25);

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c) a decision analysis process to elicit, store, retrieve and present decision data, the decision data including (1) objectives of a decision regarding the situation and respective attributes of the objectives, the attributes of each objective including an indication of relative importance and at least one alternative, (ii) for each alternative a set of risks and respective probabilities and consequences, (iii) a final decision regarding alternatives to be pursued, and (iv) actions to be taken to implement the final decision ("Decision Focus® Software User's Guide (Version 1.0)": Pages 27-32); and

d) a potential side effect analysis process to elicit, store, and present potential side effect data, the side effect data including potential side effects of an action to be taken to address the situation and respective attributes of the potential side effects, the attributes of each potential side effect including a likely cause, actions to be taken to influence the likelihood of occurrence of the side effect, and actions to be taken in the event of occurrence of the side effect ("Decision Focus® Software User's Guide (Version 1.0)": Page 32 -- "Side effects" and "risks" are deemed to be synonymous); and

employing an action tracker process to (i) retrieve and present actions from the other processes, and (ii) to elicit, store, retrieve and present attributes of the actions, the attributes of each action including a responsible person, a deadline, and status ("Decision Focus® Software User's Guide (Version 1.0)": Pages 33-35);

wherein each process employs a corresponding set of graphical user interface (GUI) process screens in eliciting data from and presenting data to a user ("Decision Focus® Software User's Guide (Version 1.0)": Pages 11-35);

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[Claim 5] wherein each analysis process further includes providing user performance support ("Decision Focus® Software User's Guide (Version 1.0)": Pages 8, 33);

[Claim 6] wherein providing user performance support includes coaching the user by providing explanations and suggestions about the data being elicited upon an indication by the user that such coaching is desired ("Decision Focus® Software User's Guide (Version 1.0)": Pages 8, 33);

[Claim 17] wherein each analysis process is usable in either a worksheet mode or an interview mode, each mode being associated with a different set of the GUI process screens, the interview mode GUI process screens containing specific questions to elicit a proper type of data from a user ("Decision Focus® Software User's Guide (Version 1.0)": Page 8 -- Upon choosing the "Help" option, a list of process questions is displayed in a window that remains on top of the worksheets. The user can enter data in either mode);

[Claim 18] wherein the interview mode GUI process screens include transition screens each summarizing a respective set of process steps to be performed in an immediately-following set of GUI process screens ("Decision Focus® Software User's Guide (Version 1.0)": Pages 11-37; Screenshots (Figs. 1-24) from Decision Focus® Software (Version 1.0));

[Claim 19] wherein the interview mode GUI process screens include summary screens each summarizing a respective set of process steps performed and the data entered in an immediately-preceding set of GUI process screens ("Decision Focus®)

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Software User's Guide (Version 1.0)": Pages 11-37; Screenshots (Figs. 1-24) from Decision Focus® Software (Version 1.0));

[Claim 20] further operative to toggle between worksheet mode and interview mode upon demand ("Decision Focus® Software User's Guide (Version 1.0)": Page 8 -- Upon choosing the "Help" option, a list of process questions is displayed in a window that remains on top of the worksheets. The user can enter data in either mode);

[Claim 21] wherein the attributes for each concern included in the situation data further include seriousness, urgency, and growth of the concern ("Decision Focus® Software User's Guide (Version 1.0)": Page 13);

[Claim 22] wherein the attributes of each object included in the problem data further include a location and a date pertaining to a deviation thereof ("Decision Focus® Software User's Guide (Version 1.0)": Pages 18-20);

[Claim 23] wherein the attributes of each object included in the problem data further include "is" and "is not" descriptions ("Decision Focus® Software User's Guide (Version 1.0)": Pages 18-20);

[Claim 24] wherein the attributes of each object further include distinctions and changes ("Decision Focus® Software User's Guide (Version 1.0)": Pages 21-22);
[Claim 25] wherein the attributes of each object included in the problem data further include conditions and assumptions associated with the problem causes ("Decision Focus® Software User's Guide (Version 1.0)": Pages 17-25);

[Claim 26] wherein the indication of relative importance of each objective included in the decision data includes a classification as either a "must" or a "want" and a weight for

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each objective classified as a "want" ("Decision Focus® Software User's Guide (Version 1.0)": Pages 28-29);

[Claim 27] wherein the attributes of at least one objective include multiple alternatives for pursuing the objective, and wherein the decision analysis process further includes ranking the alternatives according to desirability in pursuing the objective ("Decision Focus® Software User's Guide (Version 1.0)": Pages 30-31);

[Claim 28] wherein the side effect analysis process is a potential problem analysis process, the side effect data is problem data, the potential side effects are potential problems, the likelihood-influencing actions for each potential problem are preventative actions to reduce the likelihood of occurrences, and the event-occurrence actions for each potential problem are contingent actions to diminish the effect of occurrence ("Decision Focus® Software User's Guide (Version 1.0)": Pages 32-36);

[Claim 29] wherein the side effect analysis process is a potential opportunity analysis process, the side effect data is opportunity data, the potential side effects are potential opportunities, the likelihood-influencing actions for each potential opportunity are promoting actions to increase the likelihood of occurrence, and the event-occurrence actions for each potential opportunity are capitalizing actions to enhance the effect of occurrence ("Decision Focus® Software User's Guide (Version 1.0)": Pages 32-36); [Claim 30] wherein the action tracking process further includes eliciting, storing, retrieving, and presenting process data from at least one of the other processes in addition to the associated actions ("Decision Focus® Software User's Guide (Version 1.0)": Pages 11-32);

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wherein the process data includes concerns from the situation appraisal [Claim 31] process ("Decision Focus® Software User's Guide (Version 1.0)": Pages 11-15); wherein the process data includes objects from the problems analysis [Claim 32] process ("Decision Focus® Software User's Guide (Version 1.0)": Pages 17-25); wherein the process data includes decisions from the decision analysis [Claim 33] process ("Decision Focus® Software User's Guide (Version 1.0)": Pages 27-32); wherein the process data includes potential side effects from the potential [Claim 34] side effect analysis process ("Decision Focus® Software User's Guide (Version 1.0)": Page 32 -- "Side effects" and "risks" are deemed to be synonymous); wherein each analysis process further includes a notes cell used to enter [Claim 40] clarifying notes ("Decision Focus® Software User's Guide (Version 1.0)": Pages 11-32); further operative to generate reports containing selected portions of the [Claim 41] data concerning the complex business situation ("Decision Focus® Software User's Guide (Version 1.0)": Pages 15, 25, 32, 35); wherein each analysis process further includes querying the knowledge base to draw upon knowledge obtained from prior performances of the processes ("Decision Focus® Software Network Version 1.0 User's Guide": Pages 5, 10, 11 -- The worksheet files can be saved on a network server and shared among various users): further including specifying an individual responsible for a specified task [Claim 54] ("Decision Focus® Software User's Guide (Version 1.0)": Pages 33-35); wherein multiple users are able to access the data in the knowledge base [Claim 55] concerning the complex business situation ("Decision Focus® Software Network

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Version 1.0 User's Guide": Pages 5, 10, 11 -- The worksheet files can be saved on a network server and shared among various users);

[Claim 56] wherein a user is able to selectively incorporate data provided by other users into the knowledge base in association with the complex business situation (The networked version of Decision Focus® Software allows a user to access data currently being used by another person. The user then makes a copy of the desired file so that he/she does not overwrite someone else's work, thereby implying that the user can modify the data in the copied file ("Decision Focus® Software Network Version 1.0 User's Guide": Page 11));

[Claim 57] wherein (i) multiple users are able to copy data from the knowledge base for respective individual use, and (ii) the multiple users are able to store respective separate copies of the data in the knowledge base ("Decision Focus® Software Network Version 1.0 User's Guide": Pages 5, 10, 11 -- The worksheet files can be saved on a network server and shared among various users).

Regarding claims 4, 35, and 36, Decision Focus® Software comes in a networked version in which worksheet files can be saved on a network server and shared among various users ("Decision Focus® Software Network Version 1.0 User's Guide": Pages 5, 10, 11). Broadly speaking, a "knowledge base" merely refers to a collection of knowledge, i.e., data; therefore, the collection of these worksheet files serves as a "knowledge base." Decision Focus® Software does not expressly teach that these centrally stored worksheet files are linked to one another in a large database

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(which is what would be suggested by placing the information found in such files in a "knowledge base"); however, as discussed above, various users can access the worksheet files of other people for their personal use. Lee discusses the benefits ("reduced anomalies, storage requirements, and transaction response time") of utilizing normalized databases "in information systems development processes to group data into well-refined structures." Therefore, the Examiner asserts that it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to centrally store the data from Decision Focus® Software's collective worksheet files in a "knowledge base" (in the stricter sense of a "knowledge base" as a database per se of information), such as a normalized database, in order to facilitate access to all of the collected worksheet files by various networked users through keyword searches in order to provide guick access to data in a manner that reduces anomalies, minimizes storage requirements, and improves transaction response time (as taught by Lee). As per claim 35, a normalized database is a type of knowledge base that is adapted for structured storage and retrieval of keywords by the processes, and wherein each process further includes (i) assisting the user in identifying keywords in the elicited data, (ii) storing the identified keywords in the knowledge base, and (iii) executing keyword searches of the knowledge base upon the user's demand. Therefore, it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to implement the details of a normalized database, as set forth in claim 35, with Decision Focus® Software in order to facilitate access to all of the collected worksheet files by various networked users through keyword searches in order to provide quick access to data in a

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manner that reduces anomalies, minimizes storage requirements, and improves transaction response time (as taught by Lee). Furthermore, the Examiner asserts that the Decision Focus® Software implemented with a normalized database would necessarily entail the limitation, "wherein the GUI process screens contain cells capable of receiving user-entered data and capable of being associated with complex data objects stored in the knowledge base, and wherein each process further includes receiving such user-entered data into the cells and associating such complex data objects with the cells as directed by the user" (as per claim 36).

Regarding claims 7 and 8, Decision Focus® Software teaches the provision of user performance support (as discussed above); however, it does not expressly disclose that such user performance support includes providing examples to the user regarding the data being elicited upon an indication by the user that such providing of examples is desired (claim 7) or providing pop-up definitions of highlighted terms appearing on the GUI process screens in response to the user's selection thereof (claim 8). However, Official Notice is taken that both the use of examples and the use of pop-up definitions of terms in question in a GUI format to assist a user in filling out requested information are old and well-known in the art. As a matter of fact, the "Decision Focus® Software User's Guide (Version 1.0)" itself provides definitions of each of its analysis processes and corresponding examples to assist a user in using the software (see pages 11, 17, 27, and 33); there is just no explicit teaching that these definitions and examples are integrated directly into the software. Providing this user help within the software itself creates a more convenient and user-friendly environment in which a user

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can be guided through the form-filling process without additionally having to flip through paper manuals. In light of the fact that the "Decision Focus® Software User's Guide (Version 1.0)" already provides examples and definitions on paper, the Examiner asserts that it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to enhance Decision Focus® Software's user performance support to include providing examples to the user regarding the data being elicited upon an indication by the user that such providing of examples is desired (claim 7) or providing pop-up definitions of highlighted terms appearing on the GUI process screens in response to the user's selection thereof (claim 8) in order to create a more convenient and user-friendly environment in which a user can be guided through the form-filling process without additionally having to flip through paper manuals.

Regarding claims 9-15, Decision Focus® Software fails to explicitly teach the implementation of proofreading, completion checking, and error correction-type features. However, Official Notice is taken that the process of checking to screen and filter data input by a user with the motivation of ensuring the completeness and correctness of the entered data (as per claim 9) is old and well-known in the art of form filling. Official Notice is also taken that, for the same reasons (i.e., to ensure the completeness and corrections of entered data), it is old and well-known in the art of form filling to perform the following types of proofreading/completion checking/error correction: check misstated information to detect skipped steps, unsound data, and incomplete analysis (claim 10); check common pitfalls to advise the user of pitfalls that can be encountered as a result of impreciseness in the entered data (claim 11); sharpen

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to successively refine entered data considered to be critical to proper analysis (claim 12); notify the user upon detection of incomplete or incorrect data (claim 13); notify the user by displaying a message to the user as the user attempts to advance to a succeeding GUI process screen (claim 14); and notify the user by displaying a message to the user immediately upon detection of the incomplete or incorrect data (claim 15). Therefore, it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to implement the various proofreading, completion checking, and error correction-type features recited in claims 9-15 with Decision Focus® Software in order to facilitate the entry of complete and accurate data to ensure the most precise and meaningful problem analysis possible.

Regarding claim 16, Decision Focus® Software fails to explicitly teach the disabling of process checking at the request of the user; however, Official Notice is taken that it is old and well-known in the art to disable automated proofreading/completion checking/error correction programs in order to allow a user to enter data without distractions from error messages, especially when the user knows he/she is properly entering data although error messages are generated. For example, it is often prudent for a user to disable the spell check feature of a word processing program when the user is writing a paper in a foreign language to prevent unnecessary disturbances, such as erroneously underlined "spelling errors" all over the page.

Therefore, the Examiner asserts that it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to disable the process checking features of the modified Decision Focus® Software (addressed in the rejection of claims 9-15

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above) at the request of the user in order to allow a user to enter data without distractions from error messages, especially when the user knows he/she is properly entering data although error messages are generated.

Regarding claims 43-45, Decision Focus® Software does not expressly teach the generation and sending of electronic mail messages containing process data to both internal (i.e., users of the computer program) and external (i.e., non-users of the computer program) recipients. However, Official Notice is taken that it is old and wellknown in the art of communications to e-mail company data to both internal and external recipients. This enables quick and efficient decision making and implementation of the resulting decisions. Therefore, the Examiner asserts that it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to adapt Decision Focus® Software to be further operative to generate electronic mail messages containing actions from one or more of the processes and to send the mail messages to one or more other users of the computer program (claim 43), to automatically initiate the generating and sending of the electronic mail messages (claim 44) and to send the electronic mail messages to recipients who are not users of the computer program (claim 45) in order to enable quick and efficient decision making and implementation of the resulting decisions.

Regarding claims 46-49 and 53, Decision Focus® Software comes in a networked version in which worksheet files can be saved on a network server and shared among various users ("Decision Focus® Software Network Version 1.0 User's Guide": Pages 5, 10, 11). In other words, Decision Focus® Software teaches the steps

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of selecting a previously entered action file for at least one of review and update, the action file selected from action files on user's systems across a network so as to achieve enterprisewide monitoring of the various process screen sequences being undertaken, selecting a concern from the concerns stored in the selected action file, and displaying actions entered for the selected concern ("Decision Focus® Software Network Version 1.0 User's Guide": Pages 5, 10, 11), as per claim 46. Decision Focus® Software does not expressly teach the ability to sort the actions by various criteria; however, the Decision Focus® Software implemented with a normalized database would necessarily entail database record sorting and querying capabilities since such capabilities are deemed inherent to a normalized database. These capabilities provide a user with means to quickly and conveniently locate records of interest. As discussed above, the Decision Focus® Software stores data regarding when, who, and status attributes; therefore, the Examiner asserts that it would have been obvious to one of ordinary skill in the art at the time of Applicant's invention to incorporate with the Decision Focus® Software the ability to sort the actions according to specified sort criteria (claim 46), wherein the actions are sorted and presented by the when attribute (claim 47), wherein the actions are sorted and presented by the who attribute (claim 48), wherein the actions are sorted and presented by the status attribute (claim 49), and wherein the querying includes retrieving previously-created queries from the knowledge base and querying the knowledge base therewith (claim 53) in order to provide a user with means to quickly and conveniently locate records of interest.

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[Claims 58-90, 94, 95, 97-103, 106-111] Claims 58-90, 94, 95, 97-103, and 106-111 recite limitations already addressed by the rejection of claims 4-36, 40, 41, 43-49, and 52-57 above; therefore, the same rejection applies.

[Claims 1-3] Claims 1-3 recite limitations already addressed by the rejection of claims 4-36, 40, 41, 43-49, and 52-57 above; therefore, the same rejection applies.

Furthermore, regarding the limitation "said knowledge base enabling selection of an in process analysis for modification by a user" (as recited in claims 1-3), the networked version of Decision Focus® Software allows a user to access data currently being used by another person. The user then makes a copy of the desired file so that he/she does not overwrite someone else's work, thereby implying that the user can modify the data in the copied file ("Decision Focus® Software Network Version 1.0 User's Guide": Page 11).

Conclusion

10. The prior art made of record and not relied upon is considered pertinent to Applicant's disclosure.

Browning ("Database Design Techniques") -- Discloses various database techniques, including the use of normalized databases.

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11. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Susanna M. Diaz whose telephone number is (703) 305-1337. The examiner can normally be reached on Monday-Friday, 9 am - 5 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tariq Hafiz can be reached on (703) 305-9643.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Receptionist whose telephone number is (703)308-1113.

Any response to this action should be mailed to:

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or faxed to:

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[Official communications; including

After Final communications labeled

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(703)746-7048

[Informal/Draft communications, labeled

"PROPOSED" or "DRAFT"]

Hand delivered responses should be brought to Crystal Park 5, 2451 Crystal Drive, Arlington, VA, 22202, 7th floor receptionist.

Susanna M. Diaz Primary Examiner Art Unit 3623 August 8, 2003

susanna Diaz